



CONNECT ADVISOR REMOTE SERVICES

Work safer, smarter, & faster – hands free

Collaborate
with service
technicians and
subject matter
experts.

- **Improve Workforce Efficiency**
Standardized guided digital workflows for your equipment
- **Reduce Equipment Downtime and Increase Operational Efficiency**
On demand real-time expert guidance using remote assist
- **Enhanced Training and Onboarding**
Immersive learning experiences and training workflows
- **Increased Safety**
Hands free AR/VR voice controlled glasses



Our Mission: To help our customers by offering on-demand live video and audio remote service and curated step-by-step workflows to help install, maintain, inspect, troubleshoot and repair their equipment.



Productivity

Increase labor productivity through workflow standardization and process tracking.



Operational Efficiency

Reduce equipment downtime through on demand support for real-time decision making.



Training

Reduce training time through guided and contextualized workflows.



Compliance

Increase first time fix rate and reduce mean time to repair.



Save

Reduce travel time and costs.



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Repairs,
upgrades,
replacement &
commissioning.



HARDWARE	SPECIFICATION
Models	Realwear Navigator 500 / 520.
Operating Temperature, Humidity	-4°F to +122°F / -20°C to +50°C, 5% to 95% relative humidity.
Memory	64GB internal storage / 4GB RAM / MicroSD slot (max card supported 512GB).
Battery	2,600 mAh / 10.0 Wh Li-polymer, rechargeable, hot-swappable.
Display	HD (1280X720) 24° field-of-view, 24-bit color LCD, 0.35-inch diagonal, outdoor visible.
Navigation	Head gesture, voice activated, multilingual.
Ruggedization	IP66, MIL-STD-810H, 6.5 feet / 2-meter drop.
Dedicated Buttons	Power button (with integrated fingerprint sensor), programmable: action button, left button, right button.
Audio	4 digital microphones with active noise cancellation. Accurate voice recognition in noise up to 100 dBA.
Camera / Video	Image Video 48 MP Sensor, PDAF with LED flashlight. Up to 1080p @ 60fps, >6X zoom in HD, video stabilization.
Accessories	Workband, USB Type-C charging cable.

SOFTWARE	SPECIFICATION
Remote Calling	2-way audio / video call. Multi-user call (up to 49 users).
Messaging	Email / SMS text.
Interactions	Multi-user interactions. Saved annotations (available on mobile, tablet and desktop). Screenshot capability.
Chat Capability	Bi-directional chat. Saved audio / videos / images. Speech to text.
Hardware Control	Flashlight control. Auto handling (low / high bandwidth).
Connectivity	Online / offline mode.
Workflows	Collaborate with our subject matter experts. Scan assets / equipment via object recognition. Safety guidance. Step-by-step procedure process.
Reports	Standard canned reports. Custom reports.
Asset Management	Customer specific asset management. Job management via Kanban view.

All information is given without obligation. All specifications are subject to change. © by Coperion, 2024.